



Dear Rob Roy on the Creek Resident:

Waste Management and your Homeowner Association are proud to furnish you our Solid Waste Collection and Recycling services. This program began **October 2012**. For services and collection guidelines, please review the following information:

CUSTOMER ASSISTANCE: If you have questions about our services, please call our **Residential Customer Service Center** at 1-800-800-5804 or email cssatex@wm.com



COLLECTION DAYS/TIME: Your collection day is **FRIDAY**
Please be sure your garbage cart is set out by **7:00 a.m.**

CURBSIDE CART COLLECTION SERVICE: Please place the cart at the curb each service day. Household garbage, grass clippings, leaves, branches and tree trimmings are collected at the curb. A maximum combination of 7 extra bags/cans/bundles along the side the cart can be collected each service day.

CONTAINER PACKAGING: Please package your all household garbage, grass clippings and leaves in a type of container designed for use as a residential trash container such as standard, lightweight metal cans, plastic cans or sturdy plastic trash bags. **Important!** We do require that branches and tree trimmings be no greater than three inches (3") in diameter and be cut and securely bundled in four-foot (4') lengths weighing forty to fifty pounds (40-50 lbs.).

BULK OR HEAVY TRASH COLLECTION: This additional **curbside** service is provided **on the each Friday**. It includes collection of bulky items and white goods such as moving boxes (please break them down and bundle them), old furniture and appliances. **Please note** that we can no longer collect CFC refrigerant containing items (i.e., refrigerators, freezers, etc.) without certification that the Freon has been properly removed and recycled, pursuant to current Federal law. **Two (2) item limitations each week.**

UNACCEPTABLE ITEMS: For reasons of governmental restrictions, personnel or community safety and/or protection of equipment; items such as the following will not be collected: Gasoline, motor oil (and used filters), paint and other similar liquids (i.e., hazardous wastes); vehicle tires and batteries, and large pieces of metal such as car fenders and engines; and debris from construction and major remodeling such as carpeting, rocks, bricks, concrete, dirt, sand, gravel, roofing, lumber, large pieces of glass, etc., (these items should be disposed of by the contractor performing the work).

HOLIDAYS: Observed holidays are: **New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day** and **Christmas Day**. There will be no service on these observed holidays. If holiday falls on a Friday, service will be on Saturday following the holiday.

RECYCLING PROGRAM

Recycling services are provided each
Friday

Please use the 96-GAL CART / Yellow LID for
ALL YOUR RECYCLING MATERIALS ONLY
Place the cart AT THE CURB.



No Shrink Wrap* No Plastic Film* No Styrofoam* No Grocery Plastic Bags*

Rinse all containers thoroughly to keep recycling working!



Juice Boxes &
Milk Cartons



Glass Jars & Bottles
(Clear, Brown, Green)



Tin/Steel Cans



Paperboard



Magazines



Aluminum Cans



Cardboard



Newspaper



Plastic Codes (1, 2, 3, 4, 5, 7)
RIGID Plastic Containers ONLY
Free of all food and liquid



Junk Mail

***What's Left for the
Trash CANS?**

Check out the Waste Management web site for even more great recycling information

www.wm.com www.thinkgreenfromhome.com www.greenopolis.com www.thinkgreen.com